

Headway Somerset



the brain injury association

[www.headwaysomerset.org.uk](http://www.headwaysomerset.org.uk)

# Safeguarding Adults Headway Somerset

What we have learned

# POSITIVES

The long term effects of an Acquired Brain Injury have been highlighted at Health and Wellbeing meetings, feedback has been that it has improved understanding in the organisations represented

Links have been established with the support infrastructure for our more vulnerable clients who are in receipt of benefits and are eligible for Direct Payments and statutory services

ABI has a higher profile when considering issues such as “Capacity”

The Care Act lays out clear guidelines re outcomes based commissioning, which is very effective for our client group

# STILL TO DEVELOP

Communication between organisations still needs to be worked on, our clients continue to report experiencing significant gaps in understanding of their holistic support needs

Interpretation of “Capacity” still appears to be subjective

Uncertainty around the purpose of Outcomes based commissioning can reduce flexibility and create delays before support can be effectively provided

A clear pathway for Service Users and Families to follow when their situation is complex and involves more than one “condition”, social impact or support/care agency

# CLIENT PERSPECTIVE

SHORT VIDEO

<https://youtu.be/kAfvDzSY-1E>



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# THANK YOU



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## CONTACT DETAILS

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