

1: Multi-Agency Learning Events

Desired outcomes:

Practitioners across partner agencies are more confident and consistent in applying learning from SARs to complex safeguarding themes, including self-neglect, homelessness, transitional safeguarding and multi-agency risk management

No	Task	Lead/s	What Will Demonstrate Success
A	Hold a sequence of themed learning events during Autumn/Winter. • Adult safeguarding including self-neglect and transitional safeguarding • Homelessness • Domestic abuse • Hospital discharge Review the recommendations from SARs relevant to the theme and embed the learning Promote events to all organisations who provide care and support to Somerset residents Events should look across some “golden threads” running through all themes, including: • professional differences and escalation • engagement with people seen as “not engaging” or “hard to reach” • mental capacity, including executive functioning and the impact of trauma, substance dependence and mental ill health.	Learning and Development Subgroup	A programme of themed multi-agency learning events is delivered, with participation from relevant statutory, voluntary, community and care-provider organisations. Evaluation demonstrates increased practitioner confidence and understanding, and participating organisations provide evidence that learning from relevant SARs and the identified golden threads has been shared and applied in practice.

2: Community Engagement and Outreach

Desired outcomes:

People and communities across Somerset have a greater understanding of adult safeguarding, are better able to recognise abuse and neglect, and know how and where to seek advice, report a concern or access support. Safeguarding messages reach a wider and more diverse range of communities through trusted voluntary, community and provider networks, helping to reinforce that adult safeguarding is everybody's business.

No	Task	Lead/s	What Will Demonstrate Success
A	Promote safeguarding understand and pathways across all sectors and use existing community and voluntary sector routes, especially SPARK, to reach out to non-SSAB members.	Business Manager	There is a clear communication channel with VCSFEs, who understand what safeguarding is and the pathways to escalate concerns.
B	Promote communication with those who most often visit peoples' homes, to recognise forms of abuse and neglect by reaching out to providers and micro-providers who go into people's homes	Learning and Development Subgroup	These groups understand what safeguarding adults is and how to submit and when needed, escalate a concern
C	Continuous messaging through all communication routes to promote safeguarding adults to all groups across Somerset using webinars, throughout the year and during Safeguarding Adults Week, messages through newsletters, provider briefings, the website, social media and recorded sessions.	Business Manager	There will be a continuous programme of webinars, which are recorded to be retained as a resource on the SSAB website
D	Develop short bite-size resources such as five-to-ten-minute videos and podcasts.	All	The bite-sized recordings will be on the SSAB Website Training and Resources page.

3: Exploitation

Desired outcomes:

All organisations understand what constitutes adult exploitation, particularly for older adults, and exploitation is a recognised safeguarding issue within adult abuse and neglect, including internet scamming, fraud and other financial abuse.

No	Task	Lead/s	What Will Demonstrate Success
A	Establish a picture of exploitation across the County using multi-agency data and understand different local community risks, including those who are experiencing homelessness.	Performance and Quality Assurance Subgroup	Somerset can clearly identify where there is exploitation being recorded across Somerset organisations.
B	Create a framework of support available to those who are experiencing exploitation.	Policy and Procedures Subgroup	Organisations use appropriate resources to support those people being exploited and reduce risk to the individual.
C	Include adult exploitation in the All-Age Exploitation Action Plan, which will be promoted across all organisations	Somerset Strategic Exploitation Group	The All-Age Exploitation Action Plan is written and promoted across all agencies, so there is a clear understanding of adult exploitation.